



ILLINOIS CRISIS NEGOTIATORS ASSOCIATION



2012 ICNA CRISIS NEGOTIATION CONFERENCE & TRAINING SEMINAR

DATE: April 16th–19th, 2012

LOCATION: Westin Hotel @ Yorktown Center (Lombard, IL)

REGISTRATION: \$225.00 - \$275.00

The Illinois Crisis Negotiators Association (ICNA) invites you to attend the 2012 Annual Conference and Training Seminar. This year's confirmed conference topics/presenters include:

• **“Calm, Creative Communication in Crisis – Key Lessons Learned in 23 Years as a FBI Negotiator”**
Presented by FBI Chief Negotiator (ret.) Gary Noesner**

• **“Negotiating a True Hostage Situation”**
Presented by Conflict Solutions, Ltd. Founder Gary McDougall

• **“Campground by the Lake Incident”**
Presented by Chris Campion (FBI) and Rebecca Inman (South Lake Tahoe Police Dept.)

• **“DeKalb Co. Domestic Hostage Incident”**
Presented by Sgt. Kathy Robbins & Det. Mark Heffelfinger (Indiana State Police)

• **“Organized Crime Suspect Incident”**
Presented by Tom Moyer (Las Vegas Metro Police Dept.)

• **“Dixon Hostage Incident”**
Presented by Dan Field (Illinois Dept. of Corrections)

• **“Negotiating with the Mentally Ill”**
Presented by Dr. Nancy Zarse (Chicago School of Psychology & ICNA Board Member)

• **“Hostage Incident Debrief”**
Presented by Agt. Phillip Andrew (FBI)

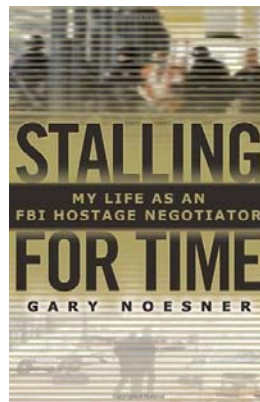


Gary Noesner

**Gary Noesner retired from the FBI in 2003 following a 30 year career as an investigator, instructor, and negotiator. A significant focus of his career was directed toward investigating Middle East hijackings in which American citizens were victimized.

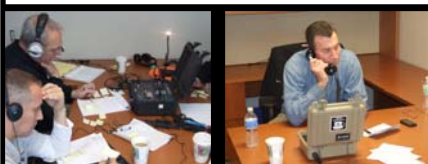
In addition, he was an FBI hostage negotiator for 23 years of his career, spending the last ten years as the Chief Negotiator for the FBI. He retired as the Chief of the FBI's Crisis Negotiation Unit, Critical Incident Response Group, the first person to hold that position. In that capacity he was heavily involved in numerous hostage, barricade, and suicide incidents; covering prison riots, right-wing militia standoffs, religious zealot sieges, terrorist embassy takeovers, airplane hijackings, and over 120 overseas kidnapping cases involving American citizens.

Gary recently published a book titled, **“Stalling for Time: My Life as an FBI Hostage Negotiator”** documenting his experiences on the job.



Our new website now features a secure, "Members Area" that hosts a variety of valuable functions and resources including a Media Center, Question & Answer Board, & Much More!

Please visit: www.icnaonline.com to create your FREE account.



**Scenario Based Training
Monday, April 16th
Limited to (50) Registrants**





ILLINOIS CRISIS NEGOTIATORS ASSOCIATION



2012 ICNA CONFERENCE & TRAINING SEMINAR REGISTRATION FORM

Please complete all required fields (**) and print clearly.

CONTACT/AGENCY INFORMATION:

TITLE: _____ **FIRST NAME: _____ **LAST NAME: _____

**AGENCY: _____

**ADDRESS: _____ **CITY: _____

**STATE: _____ **ZIP CODE: _____ **PHONE NUMBER: _____

**EMAIL: _____ FAX NUMBER: _____

REGISTRATION TYPE (Please Check One):

- Scenario Based & Crisis Negotiation Conference/Training Seminar (\$275.00/participant)

NOTE: Scenario Based Training is limited to the first 50 individuals who register. Scenario Based Training will be held on Monday, April 16th and participants will be divided two groups. Each group will then participate in either the morning OR the afternoon session.

- Crisis Negotiation Conference/Training Seminar (\$225.00/attendee)

PAYMENT INFO (Please Check One):

- SEND ME AN INVOICE

- CHECK ENCLOSED

(Make check payable to ICNA)

NOTE: ICNA Federal Tax ID # is: 36-4310676

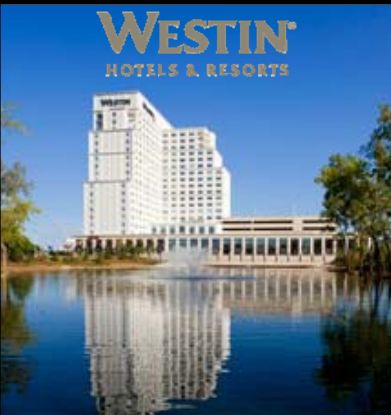
T-Shirt Size (Please Check One):

- S M L XL XXL

- Other Size: _____

Annual Conference T-Shirt is provided at NO CHARGE for each pre-registered participant

LODGING/RESERVATION INFORMATION:



Westin Hotel @
Yorktown Center

70 Yorktown Center
Lombard, IL 60148

Phone: 630-719-8000
Toll Free: 800-937-8461

www.westinlombard.com

Room Rate Special:
\$89.00/night

REMITTANCE:

Mail Completed Registration Form and Payment to:

Illinois Crisis Negotiators Association (ICNA)
ATTN: 2012 ICNA CONFERENCE REGISTRATION
P.O. Box 6023
Aurora, IL 60598

REGISTRATION DEADLINE: March 15th, 2012
Registration forms received after deadline will be assessed a \$25.00 late fee.
NO REFUNDS AFTER MARCH 30th, 2012

IMPORTANT REMINDER...VISIT: WWW.ICNAONLINE.COM

Visit our Newly Designed Website to Create Your FREE "Member's Area" Account Profile!